



To avoid EMI issue, complete STP Cat6 cable is strongly recommended!

### **User Manual**

HDMI Extender over Single Cat.X with HDBaseT, RS232, Bi-directional IR, Ethernet & POC

Model PT-E-HD50

Designed in Germany

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# **1. Safety and Notice**

The PT-E-HD50 HDMI Extender over Single Cat.X with HDBaseT, RS232, Bi-directional IR, Ethernet & POC has been tested for conformance to safety regulations and requirements, and has been certified for international use. However, like all electronic equipments, the PT-E-HD50 should be used with care. Please read and follow the safety instructions to protect yourself from possible injury and to minimize the risk of damage to the unit.

- Follow all instructions and warnings marked on this unit.
- Do not attempt to service this unit yourself, except where explained in this manual.
- Provide proper ventilation and air circulation and do not use near water.
- Keep objects that might damage the device and assure that the placement of this unit is on a stable surface.
- Use only the power adapter and power cords and connection cables designed for this unit.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.





# 2. Introduction

The PT-E-HD50 HDMI Extender over Single Cat.X with HDBaseT, RS232, Bi-directional IR, Ethernet & POC boosts up your video/audio transmission distance up to 100m (330ft) in HDTV 1080p with 48-bit color depth. PT-E-HD50 also supports the most advanced 3D video format complaint with HDMI specification and therefore guarantees the highest 3D video compatibility on the market. With only one cost effective Cat.5/5e/6 cable, users can readily extend HDTV sources from DVD players, Blu-ray Disc player, PS3, PC, and any other kinds of sources compliant with TMDS to distant display monitors including HDMI or DVI enabled TV sets or LCD PC monitors. With the advanced design for the latest HDMI technology, deep color video, DTS-HD or Dolby TrueHD audio, and HDCP supports and compatibility are all further insured. This flexibility makes HDCP compliant DVD players or PS3 transmit utmost high quality video and audio with a greater distance at the minimal cost, when integrating several components apart. In addition, PT-E-HD50 is also equipped with bi-directional IR pass-through path and RS-232 serial port control. These bonus features allow users to boost IR control distance up to 100m (330ft) and make IR control possible through only single Cat.5/5e/6 cable including HDMI signals. In addition, serial port offers the convenient path for interactive application, such as touch panels. In addition, PT-E-HD50 also supports POC (Power over Cable) which can power both units from TX or RX with power supply.

The PT-E-HD50 includes two units: transmitting unit PT-E-HD50-TX and receiving unit PT-E-HD50-RX. The transmitting unit is used to capture the input HDMI / DVI signals with IR control packets. The receiving unit is responsible for equalizing the transmitted HDMI signal and reconstructing IR and serial control signals. PT-E-HD50 offers the most convenient solution for digital signage with long distance A/V transmission path, and with 10G transmission bandwidth ready, PT-E-HD50 is ready for your next HDMI generation and applications!

# 3. Features

- Supports HDMI Deep Color, full 3D & 4K2K@30 (HDBaseT technology)
- Extends the transmission up to 100m (330ft) from the HDMI source at Full HD 1080p 48-bit and 80m (264ft) at 4K2K@30
- Supports POC(Power over Cable) which can power both units from TX or RX with power supply.
- HDCP & EDID Bypass
- CEC support
- Auto equalization
- Pure unaltered uncompressed 7.1ch digital HDMI over Cat.5/5e/6 cable transmission
- DTS-HD Master Audio and Dolby TrueHD high bit rate audio support
- Supports full frequency IR signal from 20KHz to 60KHz
- Bi-directional IR path-through
- Full Duplex RS-232 control up to 115,200 bps through connector
- Integrated port for LAN/ network device
- Wall mounting housing design for easy and robust installation



# 4. Specifications

Technical		ТХ	RX	
Role of usage		Transmitter [TX]	Receiver [RX]	
HDMI compliance		HDMI Deep Color, full	3D & 4K2K@30/40m	
HDCP compliance		Ye	es	
Video bandwidth		Single-link 340	MHz [10.2Gbps]	
Video support		480i / 480p / 720p	/ 1080i / 1080p60	
HDMI over UTP		1080p@60 100r	n (330ft) [CAT5e]	
Audio support		Surround sound [up to 7.1	.ch] or stereo digital audio	
Equalization		Αι	ito	
Input TMDS signal		1.2 Volts [pe	eak-to-peak]	
Input DDC signal		5 Volts [peak-to-peak, TTL]		
ESD protection		[1] Human body model — ±19kV [air-gap discharge] & ±12kV [contact discharge] [2] Core chipset — ±8kV		
PCB stack-up		6-layer board [impedance control	— differential 100Ω; single 50Ω]	
IR pass-thru		Bi-dire	ctional	
RS-232 support		Ye	es	
POC support		Ye	es	
Input		1x HDMI/1x 3.5mm	1x RJ-45(Video)/1x 3.5mm	
Output		1x RJ-45(Video)/1x 3.5mm	1x HDMI/1x 3.5mm	
ln / Out		1x RS-232/2x RJ-45(Ethernet)	1x RS-232/2x RJ-45(Ethernet)	
HDMI source control		Controllable via IR pass-through	from RX to TX with IR extenders	
HDMI connector		Туре А [19-	pin female]	
RJ45 connector		WE/SS 8P8C(F	Reverse Mode)	
Rotary switch		No	ne	
3.5mm connector		IR receiver / IR blaster	IR receiver / IR blaster	
Mechanical		ТХ	RX	
Housing		Metal e	nclosure	
Dimensions	Model	100 x 89 x 27mm [3.9" x 3.5" x 1"]	100 x 89 x 27mm [3.9" x 3.5" x 1"]	
Dimensions	Package	325 x 196 x 92mm	[12.7" x 7.7" x 3.6"]	
[L x D x H]	Carton	490 x 426 x 352mr	m[1'6" x 1'4" x 1'2"]	
	Model	320g [11 oz]	320g [11 oz]	
Weight	Package	720g [	1.6 lbs]	
Fixedness		Wall-mounting	case with screws	
Power supply			/ 1A	
Power consumption			12W	
Operation temperat			50°C	
Storage temperature			[-4~140°F]	
	-		o condensation)	
Relative humidity		20~90% RH (no		



# 5. Package Contents

- 1x PT-E-HD50 (TX & RX)
- 1x IR blaster
- 1x IR receiver
- 2x DC 24V
- 1x User Manual

# 6. Connection Diagram





# 7. Panel Description Transmitting unit PT-E-HD50 TX

Front Panel



- 1. SIGNAL OUT: Plug in a Cat-5/5e/6 cable that needs to be linked to the transmitting unit RX.
- **2. LED:** TX /RX link indicator
- 3. Ethernet port for LAN: Connect to network device
- 4. DIP Switch:

PIN#1: Setup the RS-232 mode for serial communication channel. PIN#2: For Firmware Update

5. RS-232: Connect to serial port device with a DSUB-9 male-male or male-female cable here F/W update for Valens.



**Rear Panel** 

- 6. IR Blaster: Infrared 3.5mm socket for plugging in the extension cable of IR blaster
- 7. IR Receiver: Infrared 3.5mm socket for plugging in the extension cable of IR receiver
- 8. HDMI IN: Connects to a HDMI source with a HDMI male-male cable
- 9. Mini-USB: F/W update
- 10. LED: Power indicator
- 11. +24V DC: Connect to a 24V DC power supply.



# **Receiving unit PT-E-HD50 RX**

Front Panel



- **12. SIGNAL IN:** Plug in a Cat-5/5e/6 cable that needs to be linked to the transmitting unit TX.
- **13. LED:** TX /RX link indicator
- 14. Ethernet port for LAN: Connect to network device

### 15. DIP Switch:

PIN#1: Setup the RS-232 mode for serial communication channel. PIN#2: For Firmware Update

**16. RS-232:** Connect to serial port device with a DSUB-9 male-male or male-female cable here F/W update for Valens.



- **17. IR Blaster:** Infrared 3.5mm socket for plugging in the extension cable of IR blaster
- 18. IR Receiver: Infrared 3.5mm socket for plugging in the extension cable of IR receiver
- 19. HDMI OUT: Connects to a HDMI source with a HDMI male-male cable
- 20. Mini-USB: F/W update
- **21. LED:** Power indicator
- 22. +24V DC: Connect to a 24V DC power supply.

### \* DIP Switch Position (TX/RX)

DIP Switch Positio TX & RX	n		Description
PIN#1	ON	[♥]	TxD: The 2nd pin of RS-232, which is in charge of sending data RxD: The 3rd pin of RS-232, which is in charge of receiving data
PIN#1	OFF	[♠]	TxD: The 3rd pin of RS-232, which is in charge of sending data RxD: The 2nd pin of RS-232, which is in charge of receiving dat
PIN#2	ON	[♥]	Firmware Update mode
P11N#2	OFF	[1]	Normal



### 8. IR Pass-Through IR Extenders



**IR** Receiver

### **IR Sockets**

#### IR BLASTER:

plug in the IR blaster to emit all IR command signals received from the IR receiver from the other end to control the devices corresponding to the IR signals.

#### IR RECEIVER:

plug in the IR receiver to receive all IR command signals from the IR remote controls of the corresponding devices.



#### CAUTION

Incorrect placement of IR Blaster and Receiver may result in the failure of the IR extenders. Please check carefully before plugging in the IR extender to the respective IR sockets. Warranty will not cover the damage.

### **Definition of IR Earphone Jack**





You can buy any IR extension cables in the market that are compatible to the definition of the IR sockets for the matrix if necessary for replacement use. However, IR cables longer than 2m (6-ft) may not work.



### 9. HDMI PIN Definition



Type A (Receptacle) HDMI			
Pin 1	TMDS Data2+	Pin 11	TMDS Clock Shield
Pin 2	TMDS Data2 Shield	Pin 12	TMDS Clock-
Pin 3	TMDS Data2—	Pin 13	NC
Pin 4	TMDS Data1+	Pin 14	Reserved (N.C. on device)
Pin 5	TMDS Data1 Shield	Pin 15	SCL
Pin 6	TMDS Data1 Shield	Pin 16	SDA
Pin 7	TMDS Data0+	Pin 17	DDC/CEC Ground
Pin 8	TMDS Data0 Shield	Pin 18	+5V Power
Pin 9	TMDS Data0–	Pin 19	Hot Plug Detect
Pin 10	TMDS Clock+		

### **10. Installation**

- 1. Connect a HDMI or DVI source (such as a Blu-ray Disc player) to the transmitting unit PT-E-HD50-TX.
- 2. Connect a HDMI or DVI display (such as a LCD TV) to the receiving unit PT-E-HD50-RX.
- 3. Connect IR Blaster/Receiver to both TX and RX units.
- 4. Connect USB cable to PC/Laptop
- 5. Connect a Cat-5/5e/6 cable between the transmitting and receiving units.
- 6. Make sure this Cat-5/5e/6 cable is tightly connected and not loose.
- 7. Plug in 24V DC power supply unit to the power jack of the transmitting unit PT-E-HD50-TX



### 11. Software

### 1. Introduce

#### 1.1 What is HDBaseT Manager?

HDBaseT Manager is the specialized software focusing on detecting the connecting environment and providing in-time investigation on the device that equipped Valens chip inside to find the potential problems in house efficiently and easily.

#### **1.2** How does HDBaseT Manager help?

HDBaseT Manager offers the service in 4 parts

- Firmware : Enable the viewer to quickly understand the firmware version and update the firmware.
- Status : Easily to know the status and environment of connection condition.
- Burn-In Test : Allow the engineer or installer to get a technical file that reveal the unusual situation for analyze accurately.



### 2. Firmware

Load Devia Tels 10 Trans: VE000 Pol Anothern: 3072.1 Balle: Th	Remote Device Info IC Topic Vision PHI Remote Raine RX
Interface P Sacal C <sup>®</sup> Remarks Names the Sphere 1	
C1. File Schemation SCTupe: N/A P	if Revision: NA
Operation	wer
ļ.	



#### **2.1** Check the current firmware version.

The upper part reveals the IC type/firmware version on the TX and RX.

Test Program				
File Help				
Firmware Status Burn-	In Test   Setting			
Local Device Info (Tx)		Remote Device Info (	per la resta de	
IC Type:	V5100	IC Type:	VS100	
FW Revision:	3072.1	FW Revision:	3072.1	
Role:	TX	Role:	RX	
sector.	1			
1				

### 2.2 Update the required firmware

In the lower parts, we will see the information as below

Valens chip Update :				
C:\Valens Firmware\V\$100TX_1307	2-1.Hex			
File Information	1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.			
IC Type: VS 100TX	FW Re	ision: 3072.1		
Fernware Upd	ote Verif		Apply	
Permware Upd 101120 byte.	ote Verif	ValensTestPro		
	ote		gra_	

### **2.3** Whenever want to update the firmware, follow the steps as below :

Step	Action
1	Select Local(TX) or Remote(RX) for firmware Update.
2	Select the firmware file from your PC
3	Review the file information of the selected firmware.
4	Select Apply to get firmware updated and verified at the same time



### 3. Status (Connecting)

\*Note: the setting will affect the status page and Brun-in Test function work.



Valens Mode			Remote Device In Valens Mode	hfo(RX)	_	
Source Type	HDMI with HDCP		Source Type	HDMI with HDCP		Video
HPD		Info			-	1
5V from Source	(TX) 🎱	Cable Len	86m	Vedio BER		
SV to link(TX)	۲	R345 conne	ction status		-	1
HPD from link(T)	x a		A B	C D	- A	
HPD from Displa	WRX0 a				- C	
HPD to link(RX)						
	-					
SV from Link(RX	-					
SV from Link(RX	-					
	-					
SV from Link(RX	•					
SV from Link(RX	MAXERR					
SV from Link(RX Connection	MAXERR 0.64063		T56	8B		



### 4. Check the status of connecting

In upper part, it will reveal the Valens Mode and Source type.

If Connected successfully, you will see the shown as below :

Help	
rmware Status Burn-In Test Setting	
in the second i	
Local Device Info(DX)	Remote Device Info(RX)
Local Device Info(TX) Valens Mode HDBT	Valens Mode HD8T

• If fail to connect, you will get the status as below :

Help				
irmware Status	Burn-In Test   Setting			
			c mia	
Local Device Info(	TX)	Remote Device In	fo(RX)	
Valens Mode	Disconnect	Valens Mode	Disconnect	
	No HDMI	- Source Type	No HDMI	

#### **4.1** Indication radio the light to recognize the connection condition

	ltem	What is this for?
1	HPD	Hot Plug Detect when you plug in or unplug, re-initializing the HDMI link if necessary
2	Cable len	To measure the cable length
3	Video BER	The Bit Error divided of transferred bits during a studied time interval (video bit error rate)
4	MAXERR	MAXERR is used to denotes the largest error between the samples of the original signal and the reconstruc- ted signal

• To review the Status of connecting, HDBaseT Manager analyze in 4 directoins



• If the status is good, the light should always keep green without yellow or red.



• If the status is poor, the light will turn to yellow or red.

HPD		Info	11 A. MIN.	0
SV from Source(TX)	9	Cable Len N/A	Vedio BER	
5V to link(TX)	9	RJ45 connection status	305.5	- 0
HPD from link(TX)		A B C	•	- A - B - C
HPD from Display(RX)				- C - D
HPD to link(RX)	-			
5V from Link(RX)	•			
8				
Connection				
Pair A 0.73438				
Pair B 0.84375				
		T568E	2	
Pair C 0.79688		13006		
		All port signal are good.		



### 5. Burn-In Test

### **5.1** Get the technical file to analyze the unusual situation

If the connection is fine, the lines will stay straight all the time.

Test Program	1
File Help	
and the second second second second	Test stand
Persone   Status Burn-In	Test Deting
2014/7/14 17:48:56	
Update Prequency 1 and	nd 💌
appendicted and the second	
Unit:	
2012/02/2017	
Video Signal	
Riden Deventry	
SV from Source(Tx) SV to Ink(Tx)	
SV from Inik(Rx)	
HPD from link(Tx)	
HPD from Display(Rx) HPD to link(Rx)	
THE DESIGN	
	terms I terms
Oerformance	
Performance File Help	
File Help	
File Help Fermiare   Status Burn-In 1	
File Help Fermetre   Status Burn-In 1 2014/7/8 18:55:58	inst   Setting
File Help Fermiare   Status Burn-In 1	inst   Setting
File Help Fermetre   Status Burn-In 1 2014/7/8 18:55:58	inst   Setting
File Help Fermetre   Status Burn-In 1 2014/7/8 18:55:58	inst   Setting
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File Help Fermare Status Burn-In 1 2014/7/8 36:55:58 Update Frequency 1 seco	inst   Setting
File Help Fermare Status Burn-In 1 2014/7/8 36:55:58 Update Frequency 1 seco	inst   Setting
File Help Fermare Status Burn-In 1 2014/7/8 36:55:58 Update Frequency 1 seco	inst   Setting
File Help Fermare Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency [1 seco Link	inst   Setting
File Help Fermare Status Burn-In 1 [2014/7/8 16:55:58 Update Frequency [1 seco Unk Video Signal	inst   Setting
File Help Fermare   Status Burr-In 1 [2014/7/8 16:55:58 Update Frequency   1 seco Link Video Signal 3V from Source(Tx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2034/7/8 36:55:58 Update Frequency  1 seco Link Video Signal	inst   Setting
File Help Fermare Status Burn-In 1 [2014/7/8 36:55:58 Update Frequency [1 seco Link Video Signal SV from Source(Tx) SV to link(Tx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV to link(Tx)	inst   Setting
File Help Firmware   Status Burr-In 1 [2014/7/8 36:55:58 Update Frequency [1 seco Unit Video Signal SV from Source(Tx) SV from Source(Tx) HPD from Init(Tx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Firmmare   Status Burn-In 1 [2014/7/8 16:55:58 Update Frequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HPD from link(Tx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Ferminare   Status Burn-In 1 [2014/7/8 36:55:58 Update Prequency   1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) HED from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Firmware Status Burn-In 1 2014/7/8 36:55:58 Update Frequency [1 second Link Video Signal SV from Source(Tx) SV from Source(Tx) SV from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Firmware Status Burn-In 1 2014/7/8 36:55:58 Update Frequency [1 second Link Video Signal SV from Source(Tx) SV from Source(Tx) SV from Ink(Rx) HED from Ink(Rx)	inst   Setting
File Help Fermare   Status Burn-In 1 [2014/7/8 16:55:58 Update Prequency [1 seco Link Video Signal SV from Source(Tx) SV from Source(Tx) SV from Ink(Tx) HED from Ink(Tx) HED from Ink(Tx)	



5.2	Select the required polling period and push	Start
-----	---	-------

to get the data.



### **5.3** Select Save as... and send the file to the engineer for analyzing.

Link			
Video Signal			
5V from Source(Tx) 5V to link(Tx) 5V from link(Rx)			
HPD from link(Tx) HPD from Display(Rx) HPD to link(Rx)			1
	Stop	Save as	

User	Manual
PT-E-	HD50



### 6. Fail-Safe Setting

Setting & saving the setting into on board MCU to ensure the stability during transmission.

**6.1** Through this manual setting, the device will be able to re-set once the selected conditions are fulfilled at the same time, this will ensure the quality and stability when signals transmission.

**6.2** Sensitivity for fail-safe mechanism.

Wire quality:	48	•
Video Error:	48 64 72 86	
Time:	30	<ul> <li>(second)</li> </ul>
Start		Clear

6.3 quality in wire, please choice 48, vice versa

**6.4** Select the STD for video error, according to HDMI association, the tolerance of Bit Error in transmit should be less than 10-9 ,we use -9 to stand for this, so if you are in high tolerance in signals transmit error, please choice -8 for standard.

Wire quality:	48	<u> </u>
Video Error:	-7	•
Time:	-7 -8 -9	(second)
Start		Clear



**6.5** Select the time interval, actually, our device will detect the factors every 0.5 second, if the above trouble (wire quality/ video error) last as long as the set time interval, the device will reset automatically to ensure the good quality in signal transmit. When you choice 30s, that means once the trouble (wire quality/ video error) last for 30s(non-stop), the machine will re-set immediately, that is, if you are in higher tolerance in the time interval of trouble, you can select 40 second or above.

Wire quality:	48	•
Video Error:	-7	•
Time:	30	<ul> <li>(second)</li> </ul>
	30 40	
Start	50 60	Clear

 The combination we suggest for standard usage is as below: Wire Quality: 64
 Video Error: -8
 Time: 30 seconds

6.6 Push Start to finish the setting.



# 12. Notice

- 1. All HDMI over CAT5 transmission distances are measured using Belden 1583A CAT5e 125MHz UTP cable and ASTRODESIGN Video Signal Generator VG-859C & VG-870B.
- 2. Incorrect placement of IR Blaster and Receiver may result in the failure of the IR extenders. Please check carefully before plugging in the IR extender to the respective IR sockets. Warranty will not cover the damage.
- 3. The transmission length is largely affected by the type of Cat-5/5e/6 cables, the type of HDMI sources, and the type of HDMI display. The testing result shows solid UTP cables (usually in the form of 300m [1,000ft] bulk cables) can transmit a lot longer signals than stranded UTP cables (usually in the form of fixed length patch cords). A solid UTP Cat-5e cable shows longer transmission range than stranded STP Cat-6 cable. For long extension applications, solid UTP/STP cables are the only viable choice.
- 4. EIA/TIA-568-B termination (T568B) for Cat-5/5e/6 cables is recommended for better performance.
- 5. To reduce the interference among the unshielded twisted pairs of wires in Cat-5/5e/6 cable, one can use shielded STP cables to improve EMI problems, which is worsen in long transmission.
- 6. Because the quality of the CAT5/6 cables has the major effect on how long the transmission limit can achieve and how good is the received picture quality, the actual transmission range is subject to one's choice of Cat-5/5e/6 cables. For desired resolutions greater than 1080p, a Cat-6 cable is recommended.
- 7. If your HDMI display has multiple HDMI inputs, it is found that the first HDMI input [HDMI input #1] generally can produce better transmission performance among all HDMI inputs.



### **13. Limited Warranty**

The SELLER warrants the **PT-E-HD50** HDMI Extender over Single Cat.X with HDBaseT, RS232, Bi-directional IR, Ethernet & POC free from defects in the material and workmanship for 1 year from the date of purchase from the SELLER or an authorized dealer. Should this product fail to be in good working order within 1 year warranty period, The SELLER, at its option, repair or replace the unit, provided that the unit has not been subjected to accident, disaster, abuse or any unauthorized modifications including static discharge and power surge. This warranty is offered by the SELLER for its BUYER with direct transaction only. This warranty is void if the warranty seal on the metal housing is broken.

Unit that fails under conditions other than those covered will be repaired at the current price of parts and labor in effect at the time of repair. Such repairs are warranted for 90 days from the day of reshipment to the BUYER. If the unit is delivered by mail, customers agree to insure the unit or assume the risk of loss or damage in transit. Under no circumstances will a unit be accepted without a return authorization number.

The warranty is in lieu of all other warranties expressed or implied, including without limitations, any other implied warranty or fitness or merchantability for any particular purpose, all of which are expressly disclaimed.

Proof of sale may be required in order to claim warranty. Customers outside Taiwan are responsible for shipping charges to and from the SELLER. Cables and power adapters are limited to a 30 day warranty and must be free from any markings, scratches, and neatly coiled.

The content of this manual has been carefully checked and is believed to be accurate. However, The SELLER assumes no responsibility for any inaccuracies that may be contained in this manual. The SELLER will NOT be liable for direct, indirect, incidental, special, or consequential damages resulting from any defect or omission in this manual, even if advised of the possibility of such damages. Also, the technical information contained herein regarding the PT-E-HD50 features and specifications is subject to change without further notice.

# **Asking for Assistance**

#### **Technical Support:**

Phone: +49 5971 800299 - 0 Fax: +49 5971 800299 - 99

### Technical Support Hours:

8:30 AM to 5:00 PM Monday thru Thursday 8:30 AM to 4:00 PM Friday

#### Write To:

PureLink GmbH Von-Liebig-Straße 10 D - 48432 Rheine www.purelink.de